

980616

October 8, 1998

**Trustee Ralph Borgatell
and Members of the Public Works Committee**

Subject: Modifications to the Overhead Sewer Grant Program

Since the Overhead Sewer Grant Program started on June 1, 1998, Public Works has received several inquiries about changing the program. Here is a summary of those issues and our comments.

A. Add gate valves and flap valves as eligible expenses. Pursuant to a Public Works Committee recommendation, the Board of Trustees approved a Grant amendment on October 1, 1998 to include the installation of gate and flap valves as eligible expenses. These devices are less expensive than overhead plumbing but not as reliable. However, their eligibility was seen as friendly to customers that could not afford more complex overhead plumbing.

B. Inquiry to eliminate resident cost share. There have been several inquiries by residents to modify the Overhead Sewer Grant Program to eliminate any resident cost sharing (currently 50/50; maximum grant of \$2,500). The basic philosophy of their argument is that the Village allowed and/or created the backup problem and the Village is responsible for correcting the problem at Village expense.

Public Works staff disagrees with this proposed modification. The Village has a very aggressive Capital Improvement Program with heavy emphasis on sewer system improvements that directly benefit many residents. Unfortunately, some residents do not get direct benefit from improvements. For example, the Kenilworth Pond directly benefited dozens of homes. In addition, there were indirect benefits to all homes tributary to the 108" combined sewer. The Westmore Woods Pond project similarly will directly benefit all homes on Ahrens, Highland and Chase; the businesses on St. Charles Road and will indirectly benefit hundreds of homes downstream on the 108" sewer system.

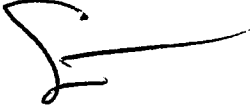
The direct payment of up to \$2,500 to a resident will provide immediate and direct benefits by eliminating sewer backups. The resident share should be considered a contribution by the owner to upgrade and protect their investment and to enhance the resale of their home. Many Lombard residents have installed overhead plumbing without assistance from the Village and new homes in Lombard are required to install overhead plumbing.

Furthermore, if the Village enhances the program by eliminating the resident cost share, Overhead Sewer Grant administration will expand significantly requiring greater staff commitment not currently allocated.

We believe the 50/50 program is reasonable and defensible. The resident cost-share should not be eliminated.

C. Inquiries to approve grants for work completed before the program started on June 1, 1998. Public Works has received grant applications from 2 residents for overhead plumbing work completed before June 1, 1998, the day the program began according to Board of Trustees Policy Memorandum 98-1. One job was completed in 1997 and the other job was done in April-May, 1998. We suggest that these applications be denied since grant approvals will open the process to other jobs done prior to the program.

This matter will be discussed at the October 8, 1998 Public Works Committee meeting.



Stan Rickard
Director of Public Works

c: William T. Lichter

VILLAGE OF LOMBARD
VILLAGE BOARD POLICY MEMORANDUM

Subject: **Overhead Sewer Grant Program**

Number: 98-1
Date: March 5, 1998
Revised October 1, 1998

I. Purpose

Some homes are subject to basement backups because of the "low" sanitary service lines in relation to the Village's mainline sewer. During storms when excessive inflow and infiltration enters the sewer, the mainline sewer may surcharge due to a higher hydraulic grade line causing backups into homes. Overhead sewers (with pumped discharges) reduce this problem. However, retrofitting plumbing systems is expensive which discourages many homeowners from taking corrective action. This grant program is designed to encourage more homeowners to take action resulting in less problems and increased property values. Overhead sewer, gate valve and flap valve installation may be a low-cost alternative to a very expensive storm water separation project.

II Procedures/Guidelines

A. Interested homeowners who can show evidence of sewer backups submit a grant application to the Public Works Department for evaluation and approval.

B. Approved applicants obtain Village of Lombard plumbing permit; and electrical permit (if applicable) and pay applicable fees.

C. Applicant installs overhead sewer system; gate valves, flap valves or other suitable systems using their own contractor.

D. Upon completion of the work and receipt of a final inspection by the Village, the applicant will be reimbursed for 50% of the overhead sewer system; gate valve, flap valve or other suitable system costs not to exceed \$2,500.

E. The funds available for this program shall be identified in the annual Capital Improvement Program. This policy shall be effective on June 1, 1998 subject to availability of funds. Only work performed after June 1, 1998 will be eligible.

F. Only one grant award will be made per fiscal year per address.

III. Legislation/Documentation

- A. Minutes of Public Works Committee meeting of January 13, 1998.
- B. Minutes of Board of Trustees Committee of the Whole meeting February 12, 1998
- C. Minutes of Board of Trustees meeting of March 5, 1998.
- D. Minutes of Public Works Committee of September 8, 1998
- E. Minutes of Board of Trustees meeting of October 1, 1998

Village of Lombard
Public Works Department
Overhead Sewer Grant Program

10/7/98

	Name	No.	Dir.	Address	Application Sent	Application Received	Cost Estimate	Grant Approved	Work Complete & Check Sent	Amount
1	Sassmann	239	S.	2nd	9/16/98					
2	Lammers	121	S.	3rd	9/16/98					
3	Valasco	349	S.	Brewster	8/31/98					
4	DiBenedett	10	E.	Central	9/8/98					
5	Finn	238	W.	Central	3/25/98					
6	Paice	1056		Charing Cross	9/11/98					
7	Jenzen	271	E.	Circle	9/10/98					
8	Livermore	273	E.	Circle	9/11/98					
9	Fricke	307	E.	Circle	8/31/98					
10	Graves	11		Elizabeth Ct.	6/19/98					
11	Gage	328	S.	Fairfield	8/10/98					
12	Sprague	402	S.	Fairfield	9/8/98					
13	Castaldo	413	S.	Fairfield	5/1/98	5/5/98	<i>Work performed before June 1, 1998</i>			
14	Rybowiak	49	N.	Garfield	8/10/98					
15	Johnson	212	N.	Grace		6/19/98	\$ 1,955	7/29/98		
16	Delcarlo	224	N.	Grace	9/16/98					
17	Wrzesinski	240	N.	Grace	8/20/98					
18	Scahill	932	S.	Grace	8/20/98					
19	Nee	207	W.	Graham	9/8/98					
20	Orszula	130	E.	Grove	8/20/98					
21	Struebing	740	S.	Hammerschmidt	8/14/98					
22	Steele	301	E.	Harrison	9/16/98					
23	Prybylo	101	W.	Hickory	8/20/98					
24	Prybylo	101	W.	Hickory	9/10/98	9/25/98	\$ 4,035	10/2/98		
25	Littrell	224	W.	Hickory	8/10/98					
26	Cahill	209	N.	Highland	7/23/98					
27	Travinicec	1106		Kenilworth	8/10/98					
28	Trombley	518	N.	LaLonde	8/13/98					
29	Chelseth	3		Lincoln Ct.	8/31/98					
30	Hart	8		Lincoln Ct.	9/9/98					
31	Polka	14		Lincoln Ct.	8/25/98					
32	Griffith	205	S.	Lodge	8/10/98	10/8/98				
33	Adamczyk	236	N.	Lombard	8/10/98					
34	Fitzpatrick	180	S.	Lombard	9/16/98					
35	Lietschuh	622	S.	Lombard	8/10/98	10/7/98	\$ 2,081			
36	Beecham	626	S.	Lombard	9/16/98					
37	Zacccone	417	E.	Madison	8/18/98					
38	Welker	416	E.	Maple	8/10/98					
39	Ramos	1025	S.	Norbury	8/14/98					
40	Odrowski	1049	S.	Norbury	8/10/98	8/26/98	\$ 4,400	9/9/98		
41	Knoblock	1053	S.	Norbury	8/10/98	9/30/98	\$ 4,350	10/7/98		
42	Ahern	6		Park Ct.	8/6/98					
43	Guertler	140	W.	Park Dr.	8/10/98	8/11/98	\$ 1,300	10/5/98		
44	Shah	530		Pinebrook	6/23/98					
45	Barry	199	S.	Stewart	8/20/98					
46	Sayers	552	N.	Vista	8/17/98					

Village of Lombard
Public Works Department

10/7/98

Overhead Sewer Grant Program

47	Louthan	1027	E.	Washington	6/19/98					
48	Getty	1044	E.	Washington	9/8/98					
49	Schroeder	1116	E.	Washington	9/8/98					
50	Ream	149	W.	Washington	9/8/98					
51	Sasek	73	S.	Westmore	8/10/98					
52	Johansen	560	S.	Westmore		8/21/98	<i>Typical rodding & cleanout installed. Not eligible.</i>			

OVERHEAD SEWER GRANT PROGRAM
VILLAGE OF LOMBARD, ILLINOIS Board of Trustees POLICY MEMORANDUM 98-1

Rec'd by PW
8/26/98
Inspected by AF
9/9/98
Approved by SR
9/9/98

Application Form (Last revised 4/30/98)

Part 1 -- GENERAL INFORMATION Today's date: 08/10/98
Name: Anthony J. Odrowski Phone: (day) 627-2135 (evening) 627-2135
Address: 1049 S. Norbury Ave Lombard, IL 60148
Date you moved into this home: Month 08 Year 94 Are you the owner? yes

Part 2 -- EVIDENCE OF SEWAGE BACKUPS
How many sewage backups were there at this home in the last 12 months? 2
How many sewage backups since you moved into this home? 3 When 2-21-97
~~8-16-97~~, 12-26-97, 8-5-98
What caused the backups (if known)? Back-ups from the main village sewers into my basement because of tree root problems (12-26-97) & heavy rainfall
other date
Please attach photos, statements, plumbing inspections, or any other evidence that this home has experienced sewage backups. The Village of Lombard may require that a house inspection be performed prior to grant approval.
The included information is true to the best of my knowledge: Anthony J. Odrowski
Signature of Applicant

Part 3 -- COST ESTIMATE Attach plumbing contractor's proposal. We suggest at least two (2) estimates be obtained. The cost estimate for the proposed work is \$ 4400

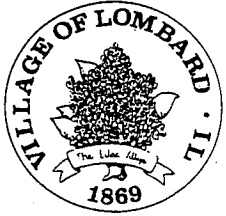
Part 4 -- GRANT APPROVAL Approved for 50% of system costs not to exceed \$2,500.
Stan Richard 9/9/98
Signature of Public Works Official Print Name Date

Part 5 -- PERMITS Plumbing permit (and electrical permit, if required) has been issued by Bureau of Inspectional Services and fees paid. Attach documentation.
Bureau of Inspectional Services (BIS) _____ Print Name _____ Date _____

Part 6 -- CERTIFICATION OF FINAL INSPECTION
Bureau of Inspectional Services (BIS) _____ Print Name _____ Date of Final Inspection _____

Part 7 -- COMPLETION OF PROJECT AND REQUEST FOR REIMBURSEMENT The plumbing work is finished to my complete satisfaction and I am requesting reimbursement for the approved grant amount. The final project cost was \$ _____ Attach documentation.
Signature of Applicant _____ Print Name _____ Date _____

Part 8 -- AUTHORIZATION FOR REIMBURSEMENT The applicant is approved for reimbursement in the amount of \$ _____ for overhead sewer system work performed in accordance with VILLAGE Board of Trustees POLICY MEMORANDUM 98-1.
Signature of Public Works Official _____ Print Name _____ Date _____



File

Public Works
255 E. Wilson Ave.
Lombard, IL 60148
620-5740

September 18, 1998

Mr. Tony Odrowski
1049 South Norbury
Lombard, IL 60148

Subject: Overhead Sewer Grant Program

Dear Mr. Odrowski:

Thank you for attending the Board of Trustees meeting last night again to state your concerns about the Overhead Sewer Grant Program. Since I have been unable to reach you by phone today, I would like an update on the status of your overhead sewer installation. Public Works' records show that your Grant was approved on September 9, 1998 and I hope that you have made significant progress in the project. We are anxious to help you solve a sewage backup problem. We are investigating the situation in your area. In the meantime, it appears that your house may be threatened by backups. An overhead sewer would help eliminate this problem.

We understand that you have requested 100% reimbursement from the Village of Lombard for your overhead sewer expenses. 50% reimbursement is the maximum we are allowed by Board policy. However, I will take your request to the Public Works Committee on October 13, 1998 at 7:30 PM so that you can present your situation to the Committee. We hope that you are proceeding with your project so that your home is protected in the next storm.

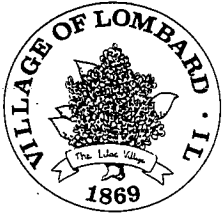
Thanks again for your efforts in this matter. I can be reached at the above number.

Sincerely,

A handwritten signature in black ink, appearing to read "Stan Rickard", with a stylized flourish at the end.

Stan Rickard
Director of Public Works

c: William T. Lichter



MEMORANDUM

To: Stan Rickard, Director of Public Works

From: Angela M. Podesta, Utilities Superintendent *AMP*

Date: October 1, 1998

Subject: Overhead Sewer - 413 South Fairfield

Bob Rado, Plumbing Inspector, performed a final inspection at the above address on April 9, 1998. The overhead sewer work passed the inspection. The sewer service exits the home discharging into a manhole installed in the front yard. There is an ejector pump with check valve in the manhole that pumps the sewerage to the main sewer line. I visited the home to look at the overhead sewer system and it appears to be well designed and constructed.

AMP



VILLAGE OF LOMBARD
 255 E. Wilson Ave.
 Lombard, Illinois 60148-3931
 630/620-5700 FAX: 630/620-8222
 TDD: 630/620-5812

Public Works Department
 May 1, 1998

980466

Village President
 William J. Mueller

Village Clerk
 Lorraine G. Gerhardt

Trustees
 Ralph Borgatell, Dist. 1
 Richard J. Tross, Dist. 2
 David N. Schaffer, Dist. 3
 John M. Jaugilas, Dist. 4
 Frank M. Gatz, Sr., Dist. 5
 Paul Kufirin, Jr., Dist. 6

Village Manager
 William T. Lichter

Ms. Joyce Castaldo
 413 S. Fairfield Avenue *620 4356*
 Lombard, IL 60148

Re: Overhead Sewer Grant Program

Dear Ms. Castaldo:

Enclosed is an application for the overhead sewer grant program, which will begin June 1, 1998. Please complete parts 1-3 and return with the requested information to the Public Works Department. Your application will be reviewed for eligibility by Public Works staff. A house inspection may be required. If your application is approved, you will need to secure permits from the Bureau of Inspectional Services before work begins.

Thank you for your interest in the program. Our address, phone and office hours are as follows:

Public Works Department
Village of Lombard
255 E. Wilson Avenue
Lombard, IL 60148

620-5740 -- 8:00 AM to 4:30 PM

"Our shared *Vision* for Lombard is a community of excellence exemplified by its government working together with residents and business to create a distinctive sense of spirit and an outstanding quality of life."

"The *Mission* of the Village of Lombard is to provide superior and responsive governmental services to the people of Lombard."

The Public Works building is located at 1051 South Hammerschmidt.

Sincerely,

Stan Rickard
 Director of Public Works

Enclosure

** Here are some papers I was able to get regarding back-up sewer water in my family room. I did not keep all bills over 10 yrs or so. Thank you,*

OVERHEAD SEWER GRANT PROGRAM
VILLAGE OF LOMBARD, ILLINOIS Board of Trustees POLICY MEMORANDUM 98-1

Application Form (Last revised 4/30/98)

Part 1 - GENERAL INFORMATION Today's date: 05/05/98
Name: Joyce CASTALDO Phone: (day) 630-6204354 (evening) None
Address: 413 S. Fairfield Lombard, IL 60148
Date you moved into this home: Month Aug Year 69 Are you the owner? yes

Part 2 - EVIDENCE OF SEWAGE BACKUPS
How many sewage backups were there at this home in the last 12 months? 1
How many sewage backups since you moved into this home? 6 When last 10-12 yrs or so
What caused the backups (if known)? Severe rain storms
Sewer cannot hold all the fast rain amounts
Please attach photos, statements, plumbing inspections, or any other evidence that this home has experienced sewage backups. The Village of Lombard may require that a house inspection be performed prior to grant approval.
The included information is true to the best of my knowledge: Joyce Castaldo
Signature of Applicant

Part 3 - COST ESTIMATE Attach plumbing contractor's proposal. We suggest at least two (2) estimates be obtained. The cost ~~estimate~~ of the proposed work is \$ 5900.00 DONE

Part 4 - GRANT APPROVAL Approved for 50% of system costs not to exceed \$2,500.
Signature of Public Works Official _____ Print Name _____ Date 1/1

Part 5 - PERMITS Plumbing permit (and electrical permit, if required) has been issued by Bureau of Inspectional Services and fees paid. **Attach documentation.**
Bureau of Inspectional Services (BIS) _____ Print Name _____ Date 1/1

Part 6 - CERTIFICATION OF FINAL INSPECTION
Bureau of Inspectional Services (BIS) _____ Print Name _____ Date of Final Inspection 1/1

Part 7 - COMPLETION OF PROJECT AND REQUEST FOR REIMBURSEMENT The plumbing work is finished to my complete satisfaction and I am requesting reimbursement for the approved grant amount. The final project cost was \$ _____. **Attach documentation.**
Signature of Applicant _____ Print Name _____ Date 1/1

Part 8 - AUTHORIZATION FOR REIMBURSEMENT The applicant is approved for reimbursement in the amount of \$ _____ for overhead sewer system work performed in accordance with VILLAGE Board of Trustees POLICY MEMORANDUM 98-1.
Signature of Public Works Official _____ Print Name _____ Date 1/1

TRADEMARK PLUS, INC.

**Statement
105**

P.O BOX 72175
ROSELLE, IL 60172-0175
630/893-1005

Date: May 18, 1998

BILL TO

JOB #

Joyce Castaldo
413 S. Fairfield
Lombard, IL 60148

Project: 413 S. Fairfield

Date	Description	Amount
3/20/98	Invoice #1075	\$5,300.00
3/20/98	Deposit	-\$1,000.00
4/22/98	Remaining Balance paid by Check #2504	-\$4,300.00

*Pd in full
5300.00*

Thank you for your Business.

BALANCE DUE:

0.00

Portable Phone #
630-514-8144

JMP&E MARK PLUS ETC.

P.O BOX

RISBOLL IL.

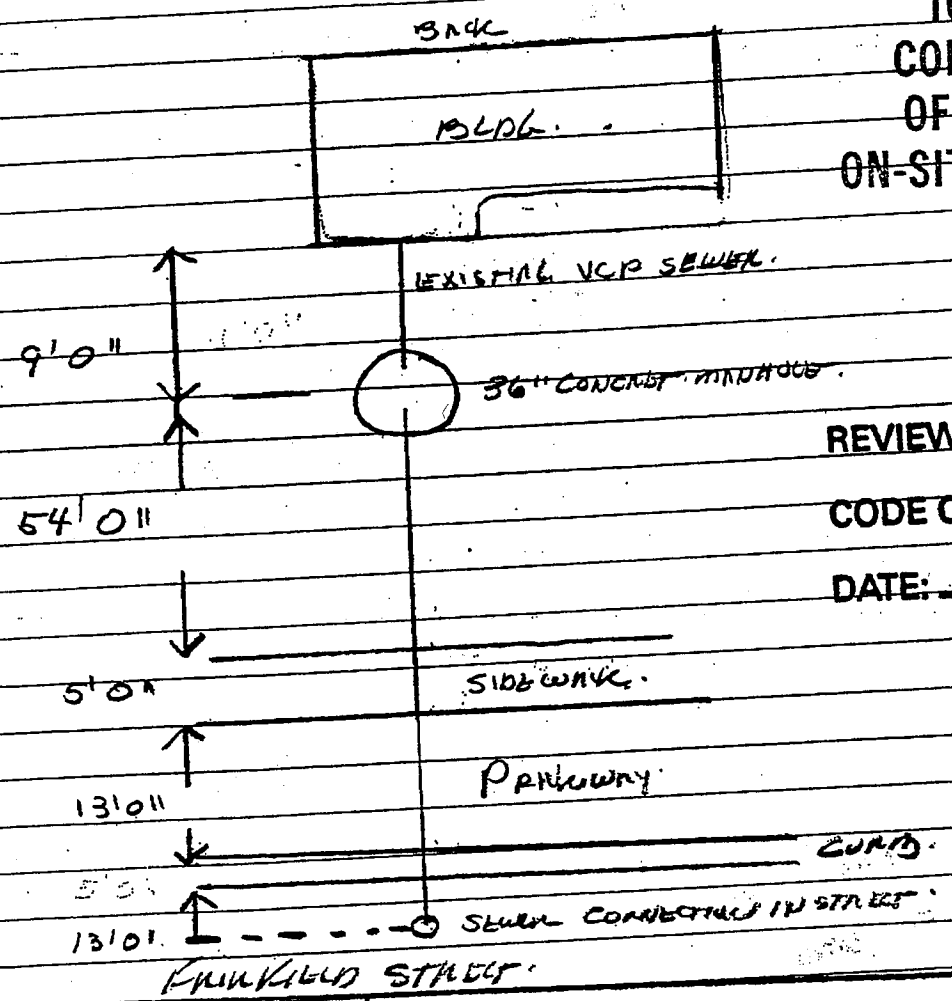
MRS. J. CASTALDO. (630) 620-4356

ATT JOHN COTEI (630)-893-1005

JOB LOCATION → 413 FRANKFIELD LOMBARD IL.

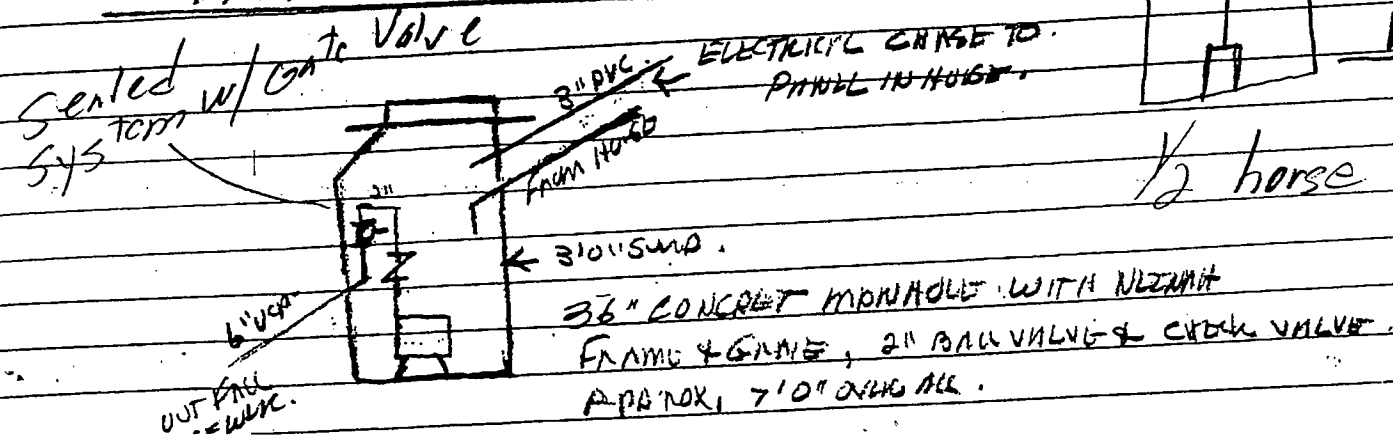
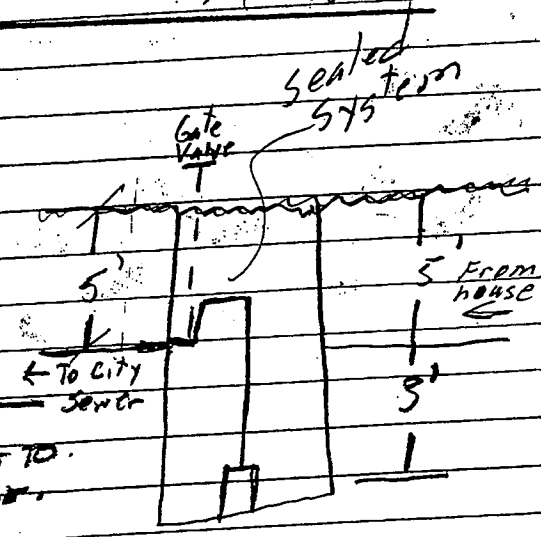
WILL INSTALL A WPC STATION OUTSIDE OF BUILDING.

THE APPROVAL OF THESE PLANS IS SUBJECT TO ALL APPLICABLE CODES OF THE VILLAGE OF LOMBARD AND ALL ON-SITE/FIELD INSPECTIONS



BUILDING DEPT.

REVIEWED FOR
CODE COMPLIANCE JK
DATE: 3-16-98



WEIL

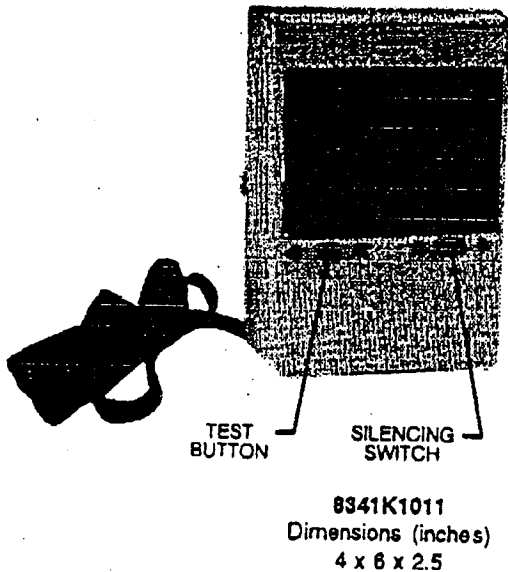
High Water Alarm Panel

8341

The 8341 alarm panels provide an audible alarm in the event of a high water condition. The alarm is triggered by a contact closure in an alarm float

switch or similar device. NEMA-4X panels are watertight, weatherproof, and corrosion proof. The panel requires a 120V supply and an 8233 float switch.

MODEL	FLOAT SWITCH	NEMA ENCL TYPE	FLASHING RED DOME LIGHT	APPROX WT (lbs)
8341K1011	No	1	No	2
8341K1013	No	4X	Yes	5



Note: Elect. Contr. to be notified to bring a

Date 3-13-98

From: Bob R. *(Signature)*

TO: Bob

SUBJECT: 413 Fairfield

I spoke with John Cozzi of Trade Mark Plus Inc. and made some additional notes on the front of the drawing. It seems to be a good design and it is approved on my end.

INCLUDES:

- Alarm buzzer
- Alarm test switch
- Alarm silence switch
- NEMA-4X panel includes a flashing and an isolated alarm contact
- Terminal strip

HOW TO ORDER: Specify Model.
F.O.B. Cedarburg (Milw)

P W 101.262.03
CONTROL - 8300

8341

HIGH WA

VILLAGE OF LOMBARD

BUILDING DEPARTMENT

255 E. Wilson Avenue (630) 620-5750
FAX: (630) 620-8222 • TDD: (630) 620-5812

Date Received 3-10-98
Date Called 3-16-98
Date Issued 4/8/98

BUILDING PERMIT APPLICATION

PARCEL NO. 06-07-402-016

PERMIT NO. 55975

Application Is Hereby Made For Address: 413 FAIRFIELD

Lot # _____ Block # _____ Subdivision _____
Residential Commercial _____ Industrial _____ New Structure _____ Alteration _____ Addition _____ Sign _____ Garage _____

Driveway _____ Electrical _____ Elevators _____ Other _____

Zoning _____ Size of Lot _____ x _____ Total Estimated Cost \$ _____

HVAC Cost \$ _____

			FOR OFFICE USE ONLY	
			Ins.	Lic.
Owner	<u>MRS. S. CASTALDO</u>	<u>413 FAIRFIELD</u>	<u>(630) 620-4356</u>	
Gen. Contractor				
Architect				
Excavator				
Carpenter				
Plumber	<u>TRADE MARK PLUS FAC</u>	<u>P.O. BOX 72175</u>	<u>(630) 893-1005</u>	<u>SY OK</u>
Sewer	<u>6"</u>			
Electrician				
Concrete				
Heating				
Brick				
Roofer				
Drywall				
Iron or Steel				
Insulation				
Fire Prot.				
Painter				
Paving				
Elevator				
Siding				

Kind of Construction SEWER LIFE STATION No. of Stories _____ No. of Bedrooms _____

No. of Plumbing Fixtures: Lavatory _____ Bathtub _____ Shower _____ Laundry Tub _____ Sink _____ Toilet _____

Type of Heating: _____ Air Conditioning: Yes _____ No _____ Type _____

I HEREBY CERTIFY THAT IF I, AS APPLICANT, AM NOT THE OWNER OF THE PROPERTY IN RELATION TO WHICH THIS APPLICATION IS BEING FILED, HAVE OBTAINED THE PERMISSION OF THE OWNER OF SAID PROPERTY TO FILE THIS APPLICATION.

I hereby certify that all of the information contained herein is true and correct and that all contractors and sub-contractors to be engaged in any of the work for which this permit is issued shall comply with all pertinent local ordinances.

Applicant's Name (Please print) TRADE MARK PLUS FAC
Address: PO BOX 72175
City: ROSELLE Phone (630) 893-1005
Applicant's Signature: [Signature]

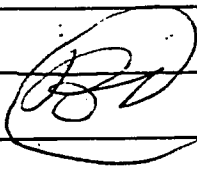
DAN



BUREAU OF INSPECTIONAL SERVICES
VILLAGE OF LOMBARD
255 E. Wilson
620-5750

ADDRESS: 413 S. Fairfield TYPE OF INSP: Lift station DATE: 4-9-98

COMMENTS: Exterior Approach

Lift Station 

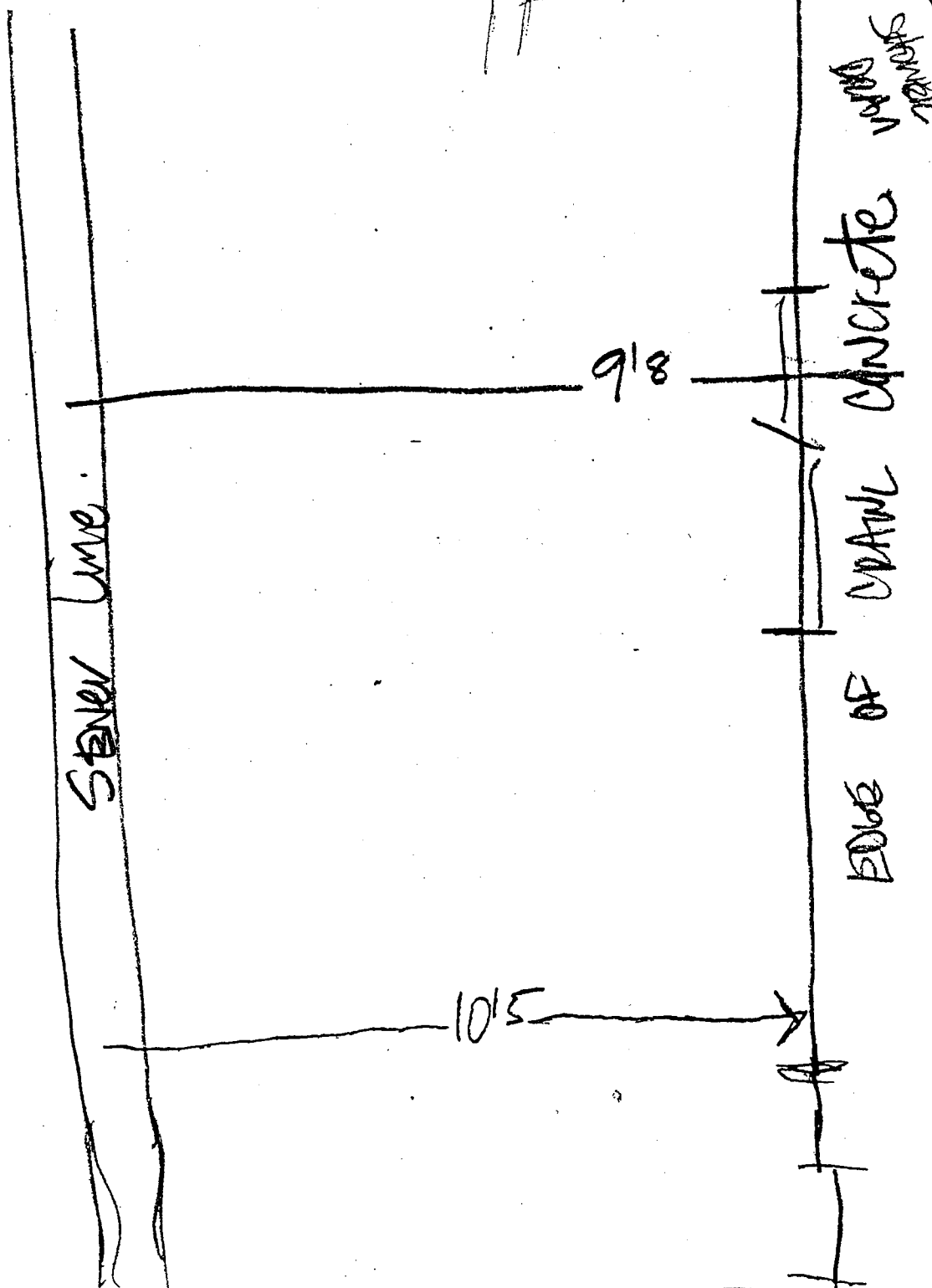
APPROVED

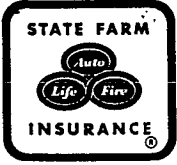
Type of Inspection Lift Station
Date of Inspection 4-9-98
Bob Rudo
Code Official

SPECIAL INSTRUCTIONS: _____

INSPECTOR Robert J. Rudo

Don't remember the Stem being None
for this one -





BUILDING CLAIM AGREEMENT

(X) State Farm Fire & Casualty Company

() State Farm General Insurance Company

Date: 5/21/90

Claim Number: 13-N927-106 Policy Number: 13-10-9857-7

Insured: Castaldo, a water loss occurred on: 3/2/90 (type) (date of loss)

(X) Enclosed is a draft in payment for your 37 claim. (See reverse) (cause #s)

() The enclosed payment includes your mortgage company as payee. By the terms of your policy, any loss payable under Coverage A shall be made to the mortgagee and you. * Since each mortgage company has different procedures for endorsing such payments, we suggest you contact the office to which you make your house payments and ask them what they require.

(X) Per your request, enclosed is a copy of the estimate upon which your settlement is based.

(X) Your policy contains building replacement cost coverage. You may make a claim within 180 days after your loss for an additional payment under this coverage. **

** Supplemental Claim is subject to and must be submitted in accordance with policy conditions.

Your Claim:

The full cost of repair or replacement is \$ 1017.40
The amount of depreciation is 267.72
The actual cash value (ACV) is 749.68
Less deductible 100.00
Amount paid this date (649.68) CARPET
Maximum amount of Supplemental Claim 267.72

The additional amount you can claim cannot be more than the smaller of:

- a. The amount you actually and necessarily spend for repair or replacement in excess of actual cash value, and not more than the policy limits.
b. The amount of depreciation involved.

An additional claim for the full cost of repair or replacement must be confirmed by invoices, receipts, cancelled checks or other documents. If you elect to perform your own repairs, Contractor's Overhead and Profit will be subtracted from the Supplemental Claim.

To make an additional claim return this form along with the invoices, etc. to:

Claim Representative: Chris Redin Phone #:

STATE FARM INSURANCE
160 Industrial Drive
Elmhurst, Illinois 60126
Phone: 941-2400

Remarks:

APPEAL

Carpet & Upholstery Cleaners, Inc.
1788 Whispering Court
Addison, IL 60101
(708) 268-9660 • Fax (708) 268-0305

Date Ordered MAY, 1997
Date Scheduled _____
Time Began _____
Time Finished _____

- Carpet
 Upholstery
 Panel Systems
 Draperies
 Disinfect Floor
 Pre-Spray
 Protector
 HVAC/Coils

Name Mrs. Joyce Castaldo
Address 413 S. Fairfield
City • State • Zip Laurel, IL 60148
Phone No. 620-4356

3 Step Cleaning Process

- Roto Shampoo Steam Extraction Deodorize

Qty.	Description	Other	Sq. Ft.	Protector	Unit	Total
1	Kit.					
2	30 lbs. Zenith #6002					447.20
2	Gal. #2016 Gylt Coat					180.00
1	2 - 30 lbs. Zenith #6002					51.72
1	Lab. Installation					678.94
1	Lab. Zenith (0.48/gal carpet only)					169.00
						25.00

Upon inspecting the articles to be cleaned, I noticed the following conditions:
 Bal. due @ end!
 \$500.94

Sales Tax
 TOTAL \$ 872.94

Special Instructions
 Bal. on deposit #5631
 \$300.00/5/8/97
 I have read and understood the conditions on the back of this work order and acknowledge the visible conditions listed above. My signature below constitutes acceptance of this contract.
 Thank you, Regis & Marty
 Customer Signature & Date

APPEAL

Carpet & Upholstery Cleaners, Inc.
19 Oak Tree Court
Einhornst, IL 60126
(708) 834-1735 • Fax (708) 530-1114

Name Mrs. Joyce Castaldo
Address 413 S. Fairfield
City • State • Zip Laurel, IL
Phone No. 620-4356

3 Step Cleaning Process

- Roto Shampoo Steam Extraction Deodorize

NO 1776

Date Ordered THURS, 12-1-94
Date Scheduled _____
Time Began 11:15
Time Finished 1:15

Carpet
 Upholstery
 Panel Systems
 Automobile
 Disinfect
 Pre-Spray
 Protector
 Stain Blocker
 Repair Rust

Qty.	Description	Other	Sq. Ft.	Protector	Unit	Total
1	Lg. FR (11x30) w/ stains					59.50
1	Very bad rust marks on FR carpet from animal flood.					
	Time & Material					115.00
	Estimated: \$25.00 - \$50.00					
1	bottle spot remover	discarded				20.00

Upon inspecting the articles to be cleaned, I noticed the following conditions:
 I have read and understood the conditions on the back of this work order and acknowledge the visible conditions listed above. My signature below constitutes acceptance of this contract.

Sales Tax
 TOTAL \$ 164.50

Special Instructions
 N.C. - Her daughter is a knowledgeable mechanic for the above described work
 Customer Signature & Date

APPEAL

Carpet & Upholstery Cleaners, Inc.
 19 Oak Tree court
 Elmhurst, Il. 60126
 (708) 834-1735 • Fax (708) 530-1114

№ 2062

Date ordered:	7/18/85
Date S. received:	6-6-85
Time Began:	8:00 A.M.
Time Finished:	9:30 A.M.

Name:	Jorge Castaldo
Address:	2413 S. Fairfield
City • State • Zip:	Yonkers, N.Y.
Phone No(s):	620-4356

- Carpet
- Upholstery
- Panel Systems
- Automobile
- Disinfect Flood
- Pre-Spray
- Protector
- Stain Blocker
- Repair

3 Step Cleaning Process

- Roto Shampoo
- Steam Extraction
- Deodorize

Qty.	Description	Other	Sq. Ft.	Protector	Unit	Total
1	F.R. (13x38) partial flood 494 sq. ft.					
	Clean all carpet / remove furniture & flood treatment disinfect.					

Upon inspecting the articles to be cleaned I noticed the following conditions:
 w.k. # 620-1980

Sales Tax
 TOTAL \$45.00

Special instructions:

I have read and understood the conditions on the back of this work order and acknowledge the visible conditions listed above. My signature below constitutes acceptance of this contract.

I acknowledge the satisfactory completion of the above-described work.

Customer Signature & Date:

Customer Signature & Date:

OVERHEAD SEWER GRANT PROGRAM
VILLAGE OF LOMBARD, ILLINOIS Board of Trustees POLICY MEMORANDUM 98-1

RECEIVED

SEP 24 1998

PUBLIC WORKS

Application Form (Last revised 4/30/98)

Part 1 -- GENERAL INFORMATION Today's date: 9 / 23 / 98
Name: GRAHAM HART Phone: (day) 627-0306 (evening) 953-8404
Address: 8 LINCOLN CT Lombard, IL 60148
Date you moved into this home: Month 5 Year 1988 Are you the owner? YES

Part 2 -- EVIDENCE OF SEWAGE BACKUPS Feb/June/July 98
How many sewage backups were there at this home in the last 12 months? [See attached explanation]
How many sewage backups since you moved into this home? Many When _____
SEE ATTACHED
What caused the backups (if known)? SEE ATTACHED
Please attach photos, statements, plumbing inspections, or any other evidence that this home has experienced sewage backups. The Village of Lombard may require that a house inspection be performed prior to grant approval.
The included information is true to the best of my knowledge: Graham P. Hart
Signature of Applicant

Part 3 -- COST ESTIMATE Attach plumbing contractor's proposal. We suggest at least two (2) estimates be obtained. The cost estimate for the proposed work is \$ 2847 -

Part 4 -- GRANT APPROVAL Approved for 50% of system costs not to exceed \$2,500.
Signature of Public Works Official _____ Print Name _____ Date / /

Part 5 -- PERMITS Plumbing permit (and electrical permit, if required) has been issued by Bureau of Inspectional Services and fees paid. *Attach documentation.*
Bureau of Inspectional Services (BIS) _____ Print Name _____ Date / /

Part 6 -- CERTIFICATION OF FINAL INSPECTION
Bureau of Inspectional Services (BIS) _____ Print Name _____ Date of Final Inspection / /

Part 7 -- COMPLETION OF PROJECT AND REQUEST FOR REIMBURSEMENT The plumbing work is finished to my complete satisfaction and I am requesting reimbursement for the approved grant amount. The final project cost was \$ _____ *Attach documentation.*
Signature of Applicant _____ Print Name _____ Date / /

Part 8 -- AUTHORIZATION FOR REIMBURSEMENT The applicant is approved for reimbursement in the amount of \$ _____ for overhead sewer system work performed in accordance with VILLAGE Board of Trustees POLICY MEMORANDUM 98-1.
Signature of Public Works Official _____ Print Name _____ Date / /

SEWER GRANT APPLICATION

G. Hart -- 8 Lincoln Court

Part 2 - Evidence and Explanation - What caused the sewer back-up

Due to the nature of the problems we have had over a 10 year period I would ask for the following reasons an exception be granted to the perimeters and conditions of the grant.

Since moving to 8 Lincoln Court in May 1988 we have experienced sewer back-up every time the sewer surcharged. The first back-up came one week after we moved in, and we contacted the Village and a plumber to investigate the problem.

John Finn, based on the standpipe in the basement determined that this was a persistent problem with the house due to the combined sewer and also the elevations of the sewer main in comparison to our house's sewer connection. The village staff at that time said that when the capital improvement were done in our area it should solve our problems. An over-head sewer was an options offered, but having just moved here too costly for us at the time.

Since 1988 we had back-ups on an average of 2 - 3 times year after a major rain-storm. We lived with this, keeping in the stand-pipe, hoping the capital improvements in the Green Valley area would eliminate our problem.

When Phase II of the Green Valley Project commenced in 1992 I was hopeful that our problems would finally be solved. In speaking to the Mayor [Dick Arnold] at the time, and talking to village staff I was assured that Lincoln Court would have separate sanitary and sewer lines. That information was shared at public meetings with residents, and it was only after I talked to the contractor in June/July 1992 asking why separate lines were not being installed that I was told by the contractor Lincoln Court still was to be a combined system. I called the village engineer [Robert Lewis] the next day. He assured me that the whole project was to eliminate the combined sewers. I asked him to check with the contractor who said it did not. He did get back to me the next day. Since he had come to Lombard the previous year after the engineering/design work was finished; he inherited the plans which he had understood had eliminated all the combined sewers the Green Valley Project. However, due to some engineering and elevation problems [which he was not aware of] alleviating the combined sewers at Lincoln and Elizabeth Court could not be done within the scope of Phase II of the Green Valley Improvements. He apologized for the confusion, but said there was nothing that could be done to change the design.

From 1988 - 1994 the problems with back-up occurred if we removed the standpipe to use the floor drain, and if during that time we had a major storm, sewer back-up entered our basement. The other instances occurred when the surcharge was so

great that it over-flowed our laundry wash basin, which happened on several occasions. In 1995 we began to have more persistent problems. During major rain-storms that created a surcharge we began getting seepage around the stand pipe because the threads were wearing and sewage than began entering our basement even with the stand-pipe in.

Then in Feb. 1997 because of the surcharge and back-up both around the stand-pipe and over-flowing the wash tub, our basement flooded to such an extent that the usual mop, scrub, disinfect and deodorize treatment was not enough. The water levels were high enough that the paneling and all the rugs and many personal items were ruined. At that time I contacted the village staff again to let them know of my continuing problems and began looking for some long-term solution.

Tom Czajka of the village staff made some suggestions as to possible routes to go, and let me know of approved/bonded contractors that did sewer work. He was extremely helpful in helping me clarify options. When I began getting bids from contractors to created an over-head sewer, several questions arose:

- A] where and the sewer exited my house and where the sewer connected [i.e. to the front of the house - Lincoln CT. or to the 108" sewer to the rear].
- B] the elevation of my house in relationship to the sewer main
- C] were there also roots and/or broken tile in my sewer line.

Again Tom and his staff helped farther delineate the scope of my problem, where the sewer connected, and a reasonable solution given the several options that contractors were now presenting me in their bid proposals. I received 4 bids and selected one that included a combination of solutions that had the best chance to correct my problem within the budget I had to work. The solution was in 4 parts.

1] **Part 1** -- a over-head sewer was created by having my floor drain and laundry tub discharge into an sump-pit, which then was pumped up, over and discharged into the exiting stack which then exits at the front of house. [see attached contract from Superior Plumbing - \$1150.00]

2] **Part 2** -- in order to correct root infiltration into the sewer, which compounded my back-up problems during a storm, a new line was put in with an outside clean-out. The line was approximately 35 feet and extended from my property line to 6 foot from my house. Due to a porch and deck immediately above where the sewer exits the house this area is inaccessible, but a visual inspection was done as well as a video to insure that portion was sound - which it is. [Superior Plumbing bid for this portion was \$2650.00]

3] **Part 3** - Since I had cracks in the front foundation wall which I did not know about until removing all the paneling I received bids from a water proofing contractors who also made recommendations as to the best and most cost effective solution to insure that with creating this over-head system I would not have seepage from any cracks in the wall. This work was done by Perma-Seal for \$1079.00]

4] **Part 4** - Involved putting in a drain tile catch system inside the foundation wall. It was recommended that I wait on this thinking it might be over-kill; so this was not done at the time in hopes Part 1,2,3 would alleviate my problems.

However, in the front portion of the basement in the Feb. '98, once in July '98, and once in August '98 when the sewer again surcharged I got seepage only on the front wall of the house. During the July/August when I received seepage I went out and visually inspected my clean-out. The water level was up approximately 3 - 4 feet into the clean-out indicating the sewer was sur-charging..

Because my drain tile around the foundation is attached to the sewer as it exits the house, when the Village sewer surcharges, it blocks the normal drainage and then water builds up around my foundation. Presently, the water enters under the key-hole between the wall and the foundation. To correct the problem I need to put a modified drain tile system [Waterguard] under the basement floor along the front wall - Phase 4 as indicated above. [see Perma-Seal bid \$1697.00]

When I have this work done I will have corrected all the problems caused by the combined sewer system when it surcharges. Mike Millett and Tom Czajka have visited my home many times, and can be asked to verify the history of my problem and solutions considered.

Since I have had persistent problems over the years, and due to the major flooding last year which necessitated I gut my basement, I needed to go ahead with the work last year. **I would ask that the \$1150.00 contract with Superior Plumbing to create an overhead sewer be accepted in this grant proposal [part 2].** That work has eliminated sewer from coming into my basement through the floor drain or wash-basin. **However, since it is the back-up condition that continues to be the cause for the seepage, I would ask that the \$1697 bid for the tile drain system be included in this grant request since it is part of the same problem [part 4].**

Given the history of my problems and the documentation by Village Staff, plumbers, and water-proofing companies; I ask that an exception be granted, and Public Works approve this Grant request. Then, I can complete Part 4 of the design that will correct the problems that the combined sewer with its frequent sewer surcharges has caused over the years.

Summary for Grant Proposal.

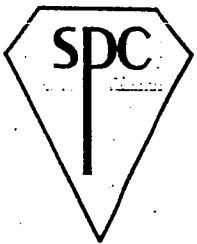
\$1150.00 -- sump pit and installing new floor drains - Superior Plumbing

\$1697.00 -- correcting continuing problems due to surcharging

[see attached bid from Perma Seal – Part 4

\$2847.00*

50% --\$1423.50



Superior Plumbing Corp

23 N. Elizabeth, Lombard, Illinois 60148 Office (630) 261-0035 Fax (630) 261-0036

PROPOSAL

March 31, 1997

Mr. Graham Hart
8 Lincoln Court
Lombard, IL 60148

We are pleased to submit the following proposal. Superior Plumbing Corp proposes to perform work, services, and/or to furnish material described as follows on the premises or property located at 8 Lincoln Court, Lombard, Illinois.

SPC will provide material and labor to replace 35' of 6" sewer and provide an outside cleanout. SPC will haul away spoil. Restoration of landscaping by others. ~~\$~~ 2350.00

SPC will remove concrete laundry tub, disconnect and plug off existing floor drain, install ejector pit with one (1) - SD25 Hydromatic Pump and pipe one new floor drain to same. SPC will pipe waste and vent from ejector pit to existing stack.

} \$1150.00

SPC will provide and install one (1) single compartment laundry tub and faucet.

Any deviation from the above described proposal will result in a written change order and an adjustment in cost.

NOT INCLUDED IN PROPOSAL
Restoration of Landscaping
Unforeseen circumstances

For all of the above and foregoing the sum of Three Thousand Five Hundred Dollars (\$3,500.00) is to be paid to Superior Plumbing Corp as follows: \$1,500.00 to be paid prior to start of job, and the balance - including any change orders - to be paid upon completion.

A finance charge of 1.5% per month will be added to all invoices over 30 days past due. This equals an annual percentage rate of 18%. It is further understood that the failure to pay according to the terms of this proposal may result in a legal action being instituted to collect the amounts owed for the sale of goods and materials, labor, and repair rendered by Superior Plumbing Corp. If any legal action is necessary to collect the amounts owed for said services and sale of materials rendered by Superior Plumbing Corp, the prevailing parties shall be entitled to recover, in addition to all of the damages, reasonable attorney fees, costs of filing suit and services of process.

Respectfully submitted,

Accepted this 10 day of

SUPERIOR PLUMBING CORP

April, 1997.

Michael C. Dvorak
Michael C. Dvorak
President

Graham P. Hart
(signature)

NOTE: This proposal may be withdrawn by us if not accepted within 60 days.

PART 1 22

SUPERIOR PLUMBING CORP

23 N. Elizabeth
LOMBARD, IL 60148

(630) 261-0035
FAX (630) 261-0036

DATE
4/23/97

INVOICE #
C-2031

BILL TO:

Mr. Graham Hart
8 Lincoln Court
Lombard, IL 60148

P.O. NUMBER	TERMS	PROJECT
	Upon Completion	

QUANTITY	DESCRIPTION	RATE	AMOUNT
	REMOVED 35' OF CLAY SEWER PIPE. EVERY FIVE FOOT JOINT WAS PACKED WITH TREE ROOTS. ADDITIONAL SPOIL WAS REQUIRED TO BE HAULED. REPLACED PIPING WITH SDR26 SEWER PIPE. PROVIDED 6" CLEAN-OUT.		
	ORIGINAL CONTRACT AMOUNT	3,500.00	3,500.00
	CHANGE ORDER #1 - EXTRA SPOIL REMOVAL	300.00	300.00
<p><i>PAID IN FULL</i></p> <hr/> <p><i>MRD ck# 4991</i> <i>5001</i></p>			

1 1/2% Interest Per Month Will Be Charged On All Past Due Accounts.

TOTAL

\$3,800.00

Downers Grove, IL 60515
 • Basement Waterproofing **Systems** Indiana 219-662-0770
 Fax 630-512-0032

PROPOSAL SUBMITTED TO G. HART PHONE (H) 953-8404 (O) DATE 3-17-97

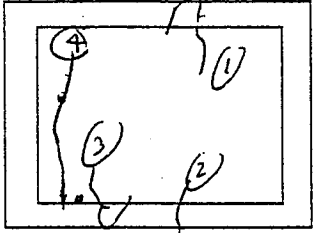
STREET S LINCOLN CT JOB NAME

CITY, STATE, ZIP CODE ROSELAND ILL 60148 JOB SITE ADDRESS

ESTIMATOR WARREN HARVEY CITY PHONE

DIRECTIONS FRONT (N) ROSELAND (W) MAIN (N) WASHINGTON (E) LINCOLN CT (W)

We hereby submit specifications and estimates for:
 BLK P/C OTHER _____ PANEL Repair of 4+1-TIE ROD foundation wall crack(s) using one of two methods, as indicated.



Method A: Prepare and clean inside surface of crack. Set ports approximately 6"-16" apart; re-seal inside and inject epoxy resin or urethane grout throughout crack.

- OR -

Method B: Excavate, by hand, to footing. Chisel out crack, clean and fill using hydraulic cement. Cover with polyurethane membrane and visqueen plastic. Backfill using bentonite concentrate.

CRACK #	SIZE	C	P	B
1	5		X	
2	7		X	
3	5		A	
4	5		+	
5	TIE ROD			✓

Other instructions:

829.00

NOTE: This is a mutually agreed upon proposal to do a specific repair. There may be other existing problems - see warranty for limitations & conditions.

WARRANTY & CONDITIONS: TEN YEAR WARRANTY: PERMA-SEAL AGREES TO SERVICE, AT NO CHARGE, ANY SEEPAGE THROUGH TREATED CRACK(S). THIS WARRANTY IS TRANSFERABLE TO NEW OWNER(S).

- Warranty does not cover above-grade penetration of water, condensation, seepage through windows, or hydrostatic pressure through floor or cove area.
- Perma-Seal reserves the right to alter repair technique as needed.
- If Perma-Seal deems necessary, during installation or for subsequent service, homeowner will make inside concrete wall accessible for inspection at homeowner's expense.
- Perma-Seal will not be responsible for damage to wall or floor coverings, landscaping or personal property of any type due to dust, seepage, flooding or necessary excavation.

INSURANCE: PERMA-SEAL CARRIES WORKMEN'S COMPENSATION AND GENERAL LIABILITY INSURANCE.

SERVICE POLICY: Our repair should be effective immediately--please report any subsequent seepage right away. We've built our reputation by standing behind our work.

CUSTOMER'S RIGHT TO CANCEL: You may cancel this agreement by mailing a written notice to Perma-Seal Basement Waterproofing at 513 Rogers, Downers Grove, IL 60515. Notice must be received before midnight of the third business day after you have signed this agreement.

829.00 PAID 772.00 DISCOVER 4-17-97 GH+JR
AP# 017271

Total Price \$ _____
 Less Deposit \$ 50 Cash #4984 Check _____ Visa/MC _____
 C.O.D. to Installer \$ 772.00 Cash _____ Check _____ Visa/MC _____

OFFICE USE ONLY
 DATE _____
 INST. _____

Late payments are subject to an interest charge of 1 1/2% per month. Delinquent accounts will be liable for collection and/or attorney's fees. Terms of agreement and payment must be complied with or warranty is invalid.

Estimator's signature Warren Harvey Note: This proposal may be withdrawn by us if not accepted within 14 days.

ACCEPTANCE OF PROPOSAL: Owner acknowledges that he had read the terms and conditions in this agreement and

513 Rogers
Downers Grove, IL 60515

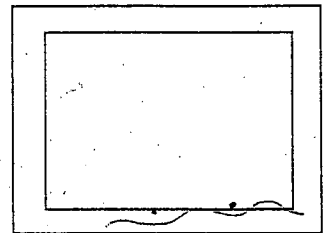


Illinois Toll Free 800-421-7323
Indiana 219-662-0770
Fax 630-512-0032

PROPOSAL SUBMITTED TO Graham Hart PHONE 453-8404 630-627-0400 or DATE 8/23/97
 STREET 8 Lincoln Ct. JOB NAME
 CITY, STATE, ZIP CODE Lombard, IL 60148 JOB SITE ADDRESS
 ESTIMATOR Pat Step & Tom CITY PHONE

DIRECTIONS Fairview (N) Roosevelt (W) Main (N) Washington (W) Lincoln Ct. (N)
 We hereby submit specifications and estimates for:

BLK P/C OTHER PANEL Repair of 1 foundation wall crack(s) using one of two methods, as indicated.



CRACK #	SIZE	C	P	B
1				

Method A: Prepare and clean inside surface of crack. Set ports approximately 6"-16" apart; re-seal inside and inject epoxy resin or urethane grout throughout crack.

- OR -

Method B: Excavate, by hand, to footing. Chisel out crack, clean and fill using hydraulic cement. Cover with polyurethane membrane and visqueen plastic. Backfill using bentonite concentrate.

Other instructions: 7/8" ROD
18' horizontal crack
2 tie rods
Price Reduction Included.

NOTE: This is a mutually agreed upon proposal to do a specific repair. There may be other existing problems - see warranty for limitations & conditions.

WARRANTY & CONDITIONS: TEN YEAR WARRANTY: PERMA-SEAL AGREES TO SERVICE, AT NO CHARGE, ANY SEEPAGE THROUGH TREATED CRACK(S). THIS WARRANTY IS TRANSFERABLE TO NEW OWNER(S).

- Warranty does not cover above-grade penetration of water, condensation, seepage through windows, or hydrostatic pressure through floor or cove area.
- Perma-Seal reserves the right to alter repair technique as needed.
- If Perma-Seal deems necessary, during installation or for subsequent service, homeowner will make inside concrete wall accessible for inspection at homeowner's expense.
- Perma-Seal will not be responsible for damage to wall or floor coverings, landscaping or personal property of any type due to dust, seepage, flooding or necessary excavation.

INSURANCE: PERMA-SEAL CARRIES WORKMEN'S COMPENSATION AND GENERAL LIABILITY INSURANCE.

SERVICE POLICY: Our repair should be effective immediately--please report any subsequent seepage right away. We've built our reputation by standing behind our work.

CUSTOMER'S RIGHT TO CANCEL: You may cancel this agreement by mailing a written notice to Perma-Seal Basement Waterproofing at 513 Rogers, Downers Grove, IL 60515. Notice must be received before midnight of the third business day after you have signed this agreement.

Total Price \$250.00 (Two Hundred Fifty Dollars) ^{no tax}
 Less Deposit \$ 0 Cash Check Visa/MC
 C.O.D. to Installer \$ 250.00 Cash Check Visa/MC
 A.P.N. 028539

OFFICE USE ONLY
 DATE 08/28/97
 INST. JUAN R. AUGER #2
\$250.00 PAID Discover

Late payments are subject to an interest charge of 1 1/2% per month. Delinquent accounts will be liable for collection and/or attorney's fees. Terms of agreement and payment must be complied with or warranty is invalid.

Estimator's signature _____ Note: This proposal may be withdrawn by us if not accepted within _____ days.

Proposal

Main Office:
513 Rogers
Downers Grove, IL 60515

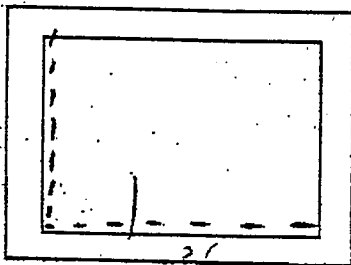


Main Office 830-512-0002
Illinois Toll Free 800-421-7325
Indiana 219-662-0770
Fax 830-512-0032

PROPOSAL SUBMITTED TO <i>G. Hart</i>	PHONE M) <i>553-8104</i> O) <i>627-7403</i>	DATE <i>9-14-98</i>
STREET <i>1111 ...</i>	JOB NAME	
CITY, STATE, ZIP CODE <i>Downers Grove Ill. 60548</i>	JOB SITE ADDRESS	
ESTIMATOR <i>Wagner ...</i>	CITY	PHONE

We hereby submit specifications and estimates for:

BLK P/C OTHER _____ PANEL



FRONT

Install _____ ft. of WATERGUARD system as indicated:

- Poured concrete walls: repair cracks with bleeder tubes.
 - Block walls: Tap bottom blocks into system.
- REMOVE DEBRIS, RE-PATCH FLOOR AND LEAVE BROOM-CLEAN

Install pumps:

- Use existing pump, crack and discharge. Homeowner to maintain.
 - SUPERSUMP system - 3 year warranty
 - Standard sump system - 1 year warranty
 - AQUANOT battery operated pump system - 3 year warranty
 - WAYNE BSP 15 b.o.s.p. - 1 yr. warranty
- HOMEOOWNER TO PROVIDE ELECTRICAL CONNECTION FOR PUMP.

Location of SUPERSUMP TO BE SET AT TIME OF INSTALLATION

Other instructions:

1679

NOTE: This is a mutually agreed upon proposal to do a specific repair. There may be other existing problems - see warranty for limitations & conditions.

WARRANTY & CONDITIONS: TEN YEAR WARRANTY: PERMA-SEAL will service, at no charge, seepage through cove and immediate floor area (within 3' of wall), as specified in above diagram. THIS WARRANTY IS TRANSFERABLE TO NEW OWNER(S).

- Warranty does not cover above-grade penetration of water, condensation, seepage through windows, or water during periods of sewer backup, or frozen discharge lines.
- Perma-Seal reserves the right to alter repair technique as needed.
- If Perma-Seal deems necessary, homeowner will make inside concrete wall accessible for inspection and/or repair at homeowner's expense. Homeowner is responsible for removal and replacement of personal property, improvements, fixtures and appliances or other obstacles to work area.
- Perma-Seal will not be responsible for damage to wall or floor coverings, landscaping or personal property of any type due to dust, seepage, flooding or necessary excavation.
- Warranty on sump pumps and accessories limited as indicated above
- Perma-Seal is not responsible for damage to radiant heat systems or electrical lines buried in or under the floor.

INSURANCE: PERMA-SEAL CARRIES WORKMEN'S COMPENSATION AND GENERAL LIABILITY INSURANCE.

SERVICE POLICY: Our repair should be effective immediately--please report any subsequent seepage right away. We've built our reputation by standing behind our work. Please be aware that new concrete will discolor and "sweat" during curing process. This is normal and will dissipate in 30-90 days.

CUSTOMER'S RIGHT TO CANCEL: You may cancel this agreement by mailing a written notice to Perma-Seal Basement Waterproofing at 513 Rogers, Downers Grove, IL 60515. Notice must be received before midnight of the third business day after you have signed this agreement.

Total Price \$ 1679 (75' concrete)

Less Deposit \$ 200 _____ Cash _____ Check _____ Visa/MC

C.O.D. to Installer \$ 1404 _____ Cash _____ Check _____ Visa/MC

OFFICE USE ONLY
DATE _____
INST. _____