



**MEMORANDUM**

**TO:** Community Relations Committee  
**FROM:** Communications Department  
**DATE:** January 13, 2020  
**SUBJECT:** 2020 Victim Services Contract

**About Lombard’s Victim Services Contract**

Lombard currently partners with Association for Individual Development (AID) to provide social work, counseling and victim services to both residents and employees of the Village. A 24-hour crisis line is available to aid individuals with: crisis intervention, emotional support, client advocacy, case management/incident follow up, education information, community referral, death notifications, and funeral service assistant.

Since 2011, AID has provided assistance on 402 separate cases, involving counseling or personal assistance to 834 employees and residents. In 2019, there were 23 Victim Service cases, impacting 40 clients, and totaling 111.5 service hours.

FISCAL YEAR	TOTAL # CASES	TOTAL # CLIENTS	TOTAL # SERVICE HOURS
FY 19	23	40	111.5
FY 18	17	23	129
FY 17	26	43	160.5
FY 16	42	117	282.5
FY 15	45	100	336
FY 14	58	105	230.5
FY 13	86	164	763.5
FY 12	92	216	1485
FY 11	13	26	58

**Comparison to Other Municipalities**

The 2020 Victim Services contract is \$20,000. Below is information on social services provided by other municipalities as comparison:

Municipalities that also partner with AID

- South Elgin
- Huntley
- Aurora
- North Aurora
- Batavia
- Geneva
- St. Charles

Municipalities that hire counselor/social worker

- Roselle (Receives a grant from the Bloomingdale Township Mental Health Board to pay for the counselor. Counselor is an employee of the DuPage County Health Department and works full time)
- Deerfield (1 full time, just posted for another full time) (\$73,681)
- Mount Prospect (unknown full/part time)
- Hanover Park (full time) (\$72,636)
- Schaumburg (2 full time social workers) (\$85,594.63)
- Winnetka (part time)
- West Chicago (full time) (\$66,277)
- Wheeling (multiple full time) (\$78,196.23)
- Lincolnwood (full time)
- Carpentersville (full time) (\$79,607.51)
- Naperville (full time) (\$72,720)
- Carol Stream (unknown how many full time) (median salary \$81,592.11)

Municipalities with a Civilian unit/Internal Social Services Department

- Elgin
- Crystal Lake

**Next Actions**

- Lombard Police and Fire personnel have been consulted and recommend the continued use of AID/Victim Services on a consultant basis vs. on-staff counselor or social worker position.
- Community Relations Committee is asked to accept the staff recommendation to continue social worker/counselor consultant services through victim services.