

Village of Lombard

*Village Hall
255 East Wilson Ave.
Lombard, IL 60148
villageoflombard.org*



Meeting Minutes

Monday, July 12, 2010

7:30 PM

Trustee's Conference Room

Community Relations Committee

*Trustee Keith Giagnorio - Chairperson
Trustee Laura Fitzpatrick - Alternate Chairperson,
Pamela Bedard, Lisa Biegalski, Ahmed Ali,
Cindy Wellwood-Burke, Michael Ledonne,
Sharon Vish & Barb Ware
Staff Liaison - Joelyn Kott*

1.0 Call to Order

The meeting was called to order by Chairperson Laura Fitzpatrick at 7:32 p.m.

2.0 Pledge of Allegiance

The Pledge of Allegiance was led by Acting Fire Chief Mike Torrence.

3.0 Roll Call

Present: Laura Fitzpatrick, Pamela Bedard, Barbara Jo Johnson, Andy Draus, Lisa Biegalski, Kimberly Angland and Cindy Wellwood-Burke

Absent: Griselda Corral and Moon Khan

Also present: David A. Hulseberg, Village Manager; Mike Torrence, Acting Fire Chief; and Joelyn Kott, Communications Coordinator.

4.0 Public Participation

None.

5.0 Approval of Minutes

Joelyn Kott noted that under Section 4.0 "Minutes" the e-mail poll to the absent U.S. Census Committee members needed to be amended to reflect that John Mrofcza voted "yes" rather than "did not respond".

On a motion by Wellwood-Burke and seconded by Biegalski the minutes of the June 14, 2010 meeting were unanimously approved by the members present with the aforementioned change.

Trustee Fitzpatrick stated that the following item would be taken out of agenda order and addressed first as there were guest attendees.

7.0 New Business

100295

Ordinance Amending Title 9 - Basic Life Support Fees

Ordinance establishing a fee of \$50 for basic life support treatment with no transport after 5 calls in a calendar year.

Village Manager David Hulseberg and acting Fire Chief Mike Torrence were on hand to explain the proposed basic life support fees currently being addressed by the Board of Trustees. Trustee Fitzpatrick reminded the Committee members that this was previously referred to as the "invalid assist" item that the Committee had intended on

looking at with regard to social service issues.

Village Manager Hulseberg began to explain that in August of 2008, the Village began to look at how the Lombard Fire Department was being used by residents. At the same time, DuComm also began looking at their issues and funding. Village Manager Hulseberg explained that DuComm charges the Village based on the following:

Police-Based on calls for service

Fire-Based on the EAV of commercial property

Should DuComm change the way they charge municipalities and if fire dispatching were to be based on calls for service, then Lombard would be paying the highest cost as Lombard is the busiest department in the County.

Village Manager Hulseberg continued to explain that Lombard began looking at the dispatch components; for example, false alarms. Ten percent of Lombard Fire Department calls are false alarms so the Village developed an ordinance that now charges for more than three false alarms as a way to get the number of calls relative to this lowered. He also explained that the current item, now referred to as "citizen assists", were also detailed and it was discovered that from 2008, these type of calls have increased and it is likely that the number will continue to climb as the population ages.

While these items are being reviewed, the question as to when does government's responsibility end when it comes to types of responses? Should this be the type of service that government provides? Is it affordable?

Village Manager Hulseberg mentioned that other communities, i.e., Naperville, are looking at how to manage the high volume of users. Lombard's Fire Department representatives will be meeting with Naperville staff to discuss what they are doing as well.

Village Manager Hulseberg added that the Board has adopted an ordinance and the Fire Department's EMS coordinator, Lt. Paul DiRienzo, will begin identifying and researching social service providers. DiRienzo plans to meet with them and learn first hand what types of services are available so that he may match up residents with the services they are in need of. It may be that the residents are in need of various services rather than the same service. DiRienzo has found that in the past, when dealing with these people and suggesting various courses of action, they are resistant to change.

The Village's new policy will be to respond to five of these type calls per residence and after five calls, the sixth call will be billed at \$50. The seventh and subsequent calls will be billed at \$100 each. Anyone currently who has used the services of the paramedics in this way three times or more will receive information from Lt. DiRienzo about the changes to how things will be handled in the future. Acting Fire Chief Mike Torrence estimates that the Fire Department responds to approximately 400 of these types of calls for service out of the 7,000 total calls per year.

Andy Draus asked whether or not this charge could be billed to insurance? Trustee Fitzpatrick added that the number one user of the assist calls is in her district and she is concerned with how she will pay for this service once it is enacted. Fitzpatrick added also that this is one aspect that a social worker would be able to handle if such a position existed in the Village.

Village Manager Hulseberg added that the Village wants to reach out to those people who are affected and help them. The firefighters have "adopted" these people and have

done tasks that included changing diapers, putting elderly back in bed after falling and helping them out of tight situations after falling down. There is a danger to doing some of these tasks in regard to injuries for the firefighters. Village Manager Hulseberg also added that it comes back to what is the role of government? Lombard can't afford to keep doing these things.

Village Manager Hulseberg added that the population is aging and these types of calls will no doubt continue to grow.

Lisa Biegalski asked if someone calls 9-1-1, does the Village have to respond. Village Manager Hulseberg answered that yes, they will always respond. There is no non-emergency number for anyone to call other than 9-1-1.

Acting Fire Chief Torrence pointed out that they are hopeful residents will consider the options presented to them by the Fire Department.

Lisa Biegalski added that this is just building a case for a social worker on staff. Perhaps rather than Lt. DiRienzo performing these jobs, the social worker could take them on.

Trustee Fitzpatrick asked if the fire department consultant coming on board in the next few weeks would be looking at this option for a social services worker. Village Manager Hulseberg indicated that this was not part of what he is charged with analyzing and would not be considering this option. Rather, he is looking at the organization as a whole and not this specific issue.

Cindy Wellwood-Burke asked whether or not there is any interaction with the Police Department regarding social services. Acting Fire Chief Torrence indicated that they do interact, especially on certain types of calls, but EMS calls are predominantly handled by the Fire Department as they are the department treating and transporting the residents.

Trustee Fitzpatrick thanked Manager Village Manager Hulseberg and Acting Chief Torrence for their presentation on this matter. At this time, they excused themselves from the meeting.

6.0 Unfinished Business

100181

Family Picnic

Discussion relative to a Family Picnic.

A discussion was held regarding trying to piggy back a family picnic on the end of the Taste of Lombard and Trustee Fitzpatrick was inquiring as to whether or not the committee was still interested in pursuing this. The consensus was that the committee did not wish to pursue a family picnic event at this time. Staff brought up the idea of a community block party that had been discussed previously with President Mueller but lack of funding kept it from being pursued. This item will be taken off the agenda and a community block party may be discussed at some point in the future.

090705

Social Services Program

Discussion relative to the Social Services Program and Grant.

Trustee Fitzpatrick initiated the conversation on the Social Services item and the committee reviewed the report that was compiled earlier with the Committee

recommendation. Since the United Way funding was not secured by the Tri-Town YMCA, the scenario to establish a social worker that was suggested is no longer viable.

The Committee discussed the report briefly and expanded on options that may be available, given the current economy and financial constraints. Lisa Biegalski questioned as to how far off the Committee is from making a recommendation to the Board of Trustees? Trustee Fitzpatrick added that if the Committee wishes to make a recommendation, then perhaps this should be discussed at length at the next meeting. Another idea Trustee Fitzpatrick suggested was to gather RFPs for services and then garner a recommendation from there.

Pam Bedard questioned about the Hahn consultant and Trustee Fitzpatrick said he would be one that the RFP could be sent to, along with the Tri-Town YMCA and others.

Andy Draus suggested that the Committee members bring a list of ideas to the next meeting to discuss what types of services that this type of position or arrangement would satisfy. Even though there is no apparent funding, at least the research would be done and the proposal or recommendation could be brought up repeatedly until such time as a funding source was available.

Staff suggested that at the Senior Fair, a short survey asking what types of services were needed from the attendees at the Senior Fair. This may be a good starting point for a listing of potential criteria for services sought by a counselor or social worker.

7.0 New Business

090703

2010 Senior Fair

Discussion regarding the 2010 Senior Fair.

Staff circulated two press releases from 2009 about the Senior Fair and asked for any changes. These releases will go out in the next few weeks.

Two items that were noted for this year:

- 1. Include massages if possible, as an option for seniors. Staff contacted the National University of Health Sciences and is awaiting their response.*
- 2. The criteria for the Senior of the Year nominations should be that the nominee has a Lombard mailing address, regardless of whether or not it is Lombard proper.*

100343

President's Community Service Award

Discussion relative to 2010 monthly observances as a way to focus on award recipients.

Trustee Fitzpatrick distributed an agency report summary sheet from RRAF which explained that the Executive Director of RRAF, Marilyn Flanagan, has given up her salary to keep the doors open. This is giving above and beyond and asked for consensus to present Marilyn Flanagan with the President's Community Service Award at the September Board of Trustees meeting.

It was moved by Draus, seconded by Bedard, that this matter be approved and present the President's Community Service Award to Marilyn Flanagan. The motion carried by a voice vote

8.0 Other Business

Staff was asked by Trustee Fitzpatrick to check the attendance of the committee members from last September to the present in terms of how many meetings have been missed by members.

Trustee Fitzpatrick also polled the committee about future meetings beginning at 7:00 p.m. rather than 7:30 p.m. The Committee agreed on the earlier start time. The August meeting will be cancelled with the next meeting being at 7:00 p.m. September 13, 2010.

9.0 Information Only

10.0 Adjournment

On a motion by Angland and seconded by Wellwood-Burke, the meeting was adjourned at 8:39 p.m. by unanimous consent of the members present.