

**VILLAGE OF LOMBARD**  
**REQUEST FOR BOARD OF TRUSTEES ACTION**

For Inclusion on Board Agenda

\_\_\_\_\_ Resolution or Ordinance (Blue) \_\_\_\_\_ Waiver of First Requested  
\_\_\_\_\_ Recommendations of Boards, Commissions & Committees (Green)  
  X   Other Business (Pink)

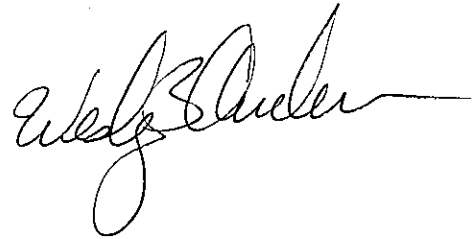
**TO:** PRESIDENT AND BOARD OF TRUSTEES

**FROM:** William T. Lichter, Village Manager

**DATE:** May 24, 2005 (COW) (B of T) **Date:** June 2, 2005

**TITLE:** Performance Management Program

**SUBMITTED BY:** Wesley B. Anderson, Director of Public Works



**BACKGROUND/POLICY IMPLICATIONS:**

See attached memo.

**FISCAL IMPACT/FUNDING SOURCE:**

See attached memo.

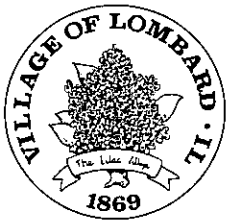
Review (as necessary):

Village Attorney X \_\_\_\_\_ Date \_\_\_\_\_

Finance Director X \_\_\_\_\_ Date \_\_\_\_\_

Village Manager X W-T Lichter Date 5/27/05

**NOTE:** All materials must be submitted to and approved by the Village Manager's Office by 12:00 noon, Wednesday, prior to the Agenda Distribution.



To: William T. Lichter, Village Manager  
From: Wesley B. Anderson, Director of Public Works  
Date: 24 May 2005  
Subject: Performance Management Consortium, International City/County Management Association

---

The International City/County Management Association's Center for Performance Measurement is in the process of establishing a regional performance management consortium in the Chicago area. Performance Management is the effort to determine how effective and efficient a jurisdiction is in delivering public service. The Center annually compares all participants' data against common criteria, determines the best practice implemented by participants and provides that information to all Center members as well as the information necessary to implement the program.

Center members include 100 cities and counties, and a consortium in the Puget Sound area. In the Chicago area 2 counties and 10 municipalities participate or will participate upon establishment of the Chicago consortium.

The program measures the following areas:

Police	Fire	Public Works
Parks	Library	Code Enforcement
Human Resources	Information Technology	Purchasing
Risk Management		

The Village proposes to use this service to improve the operations of the Departments, reduce the costs of performing its mission and provide a better product to the residents and businesses in Lombard. Additionally, the Village can use the information to educate the residents on the Village's stewardship of their tax dollars.

The program cost is \$5,000 per year. Initial training on the program costs \$3,900. The training fee is waived for those communities joining and participating in the Consortium's initial training, scheduled for June 21-23, 2005. All government entities in a municipality are eligible to participate for one fee. Therefore the Park and Library Districts can participate with costs shared between the three entities.

Staff requests that upon review at the June 2, 2005 Board meeting, the Board of Trustees authorize the Village Manager to sign the agreement with ICMA.

## Participating Illinois Government Units

County of Lake  
County of Peoria  
City of Peoria  
City of Elgin  
Village of Oak Park  
Village of Schaumburg  
Village of Skokie  
Village of Addison  
City of Highland Park  
City of Mc Henry  
City of St. Charles  
City of Wood Dale