

Village of Lombard

*Village Hall
255 East Wilson Ave.
Lombard, IL 60148
villageoflombard.org*



Meeting Minutes

Monday, November 8, 2010

7:00 PM

Village Hall - Trustees Conference Room

Community Relations Committee

*Trustee Laura Fitzpatrick - Chairperson,
Trustee Bill Ware - Co-Chair,
Pamela Bedard, Andy Draus, Cindy Wellwood-Burke,
Lisa Biegalski, Kimberly Angland, Ahmed Ali & Michael Ledonne
Staff Liaison - Joelyn Kott*

1.0 Call to Order

The meeting was called to order by Community Relations Chairperson Trustee Laura Fitzpatrick at 7:08 p.m.

2.0 Pledge of Allegiance

Chairperson Fitzpatrick led the Committee in the Pledge of Allegiance.

3.0 Roll Call

Present: Laura Fitzpatrick, Pamela Bedard, Ahmed Ali, Andy Draus, Lisa Biegalski and Kimberly Angland

Absent: Trustee Bill Ware, Griselda Corral and Cindy Wellwood-Burke

Also present: Joanne Furnas, Director of Association for Individual Development/Victim Services and Joelyn Kott, Communications and Marketing Coordinator. Three members of the public came to observe-Shannon Keeley, Taylor Abernethy and Judith Keeley.

4.0 Public Participation

None.

5.0 Approval of Minutes

On a motion by Bedard and seconded by Ali the minutes of the October 18, 2010 meeting were unanimously approved by the members present.

6.0 Unfinished Business

A. Seniors

[090703](#)

2010 Senior Fair

Discussion regarding the 2010 Senior Fair Evaluation Results.

The evaluation results were reviewed. Most everything was very positive.

B. Social Services

[100580](#)

Victim Services Program

Discussion regarding a Victim Services program.

Joanne Furnas, Victim Services, came to speak to the committee members about this program. The program offered is through Association for Individual Development (AID) and Victim Services has been in existence for five years. Clients include: Batavia, Aurora, North Aurora, Sugar Grove FPD-24 hours emergency social workers service.

Joanne Furnas gave example of the type of services that they provide and distributed handouts detailing their services. She is an ex-police officer, which helps in her rapport with the police and fire departments. The company also helps out the employees of the municipalities-for police, fire personnel. They utilize cell phones ("Bat Phones") where she and three other full-time counselors (two bi-lingual) can be called on their cell phone when needed. Once contact is established, clients call their cell phones directly and they develop long-lasting relationships with victims/clients.

Benefits:

- * They'll wait for assistance, not tying up an ambulance or fire truck while waiting.
- * Victims Services-great PR tool.
- * Reflects well on the communities that are being served.

Trustee Fitzpatrick asked Joanne to find out with "google" services and asked if they follow up with clients when referrals are made. Joanne responded that they always follow up and in fact, if clients do not have transportation, they will pick them up and even baby sit if necessary so the clients can receive the help needed.

Been working outside of DuPage County-would have to conduct additional research about DuPage County services (Aurora is partly in DuPage County). Joanne said that if they took on Lombard as a client, her staff would meet with and research the areas as well as introduce themselves to the agencies on their staff time.

- * AID-50 years-Victim Services has been around for five years.
- * Response time-45 minutes or less-(other towns-30 minutes or less.)
- * Also, meet at hospitals with clients, etc. given the circumstances.

100482

Social Services Position

Discussion relative to the Social Services position.

Trustee Fitzpatrick explained that the Committee makes a recommendation to the Board of Trustees. If approved, staff will conduct the hiring and interview process to select a firm/company for the services. The personnel involved in the process would include herself and staff, the Police and Fire Chief and the Village Manager.

It was moved by Draus, seconded by Biegalski, that this matter be recommended to the Board of Trustees for approval to fund no more than \$28,000 to contract with a social services agency to perform the tasks and services as outlined in the revised report prepared by staff. The motion carried by a voice vote

7.0 New Business

A. Seniors

None.

B. Social Services

None.

C. Youth

None.

D. Intergovernmental Relations

None.

E. Diversity

None.

8.0 Other Business

Block Captain Program

Trustee Fitzpatrick spoke about how the people are recruited and correspond by email and regular mail (go to block party info for contacts.)

Responsible for new resident contact, senior contacts, door hangers, twice a year have block captain meetings with department heads. Block captain is just one person per block.

It was agreed that this item would be tabled until the January meeting.

9.0 Information Only

The December 13 meeting will be cancelled. The next regularly scheduled meeting is January 10, 2011 at 7:00 p.m.

10.0 Adjournment

On a motion by England and seconded by Bedard the meeting was adjourned at 7:54 p.m.