

VILLAGE OF LOMBARD
REQUEST FOR BOARD OF TRUSTEES ACTION
For Inclusion on Board Agenda

_____ Resolution or Ordinance (Blue) _____ *Waiver of First Requested*
_____ Recommendations of Boards, Commissions & Committees (Green)
 X Other Business (Pink)

TO: PRESIDENT AND BOARD OF TRUSTEES

FROM: Scott Niehaus, Village Manager

DATE: July 17, 2019 (COW)(B of T) August 15, 2019

TITLE: Approval of a Three (3) Year Agreement with Comcast Business in the Amount of \$27,000 for Ethernet Dedicated Internet Services.

SUBMITTED BY: Timothy Sexton, Director of Finance

FISCAL IMPACT:

Amount of Award: \$9,000 per year for 3 years; Total cost of contract for 3 years: Appox. \$27,000 (101.170.420.75710).

BACKGROUND/POLICY IMPLICATIONS:

The Village of Lombard currently utilizes Comcast for its Internet connection for all Village facilities. We have the Comcast Business Class Internet service that is a shared Internet connection with other customers with no Service Level Agreement (SLA) to guarantee uptime or restore times. We have recently experienced multiple lengthy outages that have affected staff productivity. The Village has recently started utilizing more applications that are hosted in the Cloud (Internet) and need to ensure Internet connectivity at all times. Having a Ethernet Dedicated Internet service through Comcast guarantees an uptime of 99.99% along with an Internet connection that is dedicated to Village and not shared by other customers. This will provide a much more reliable, and faster, Internet connection and not interrupt the business operations.

RECOMMENDATION:

Staff recommends the Village Board of Trustees approve of a three (3) year agreement with Comcast Business in the amount of \$27,000, for Ethernet Dedicated Internet Services.

Review (as necessary):

Village Attorney X _____ Date _____
Finance Director X Timothy Sexton _____ Date 8/5/19
Village Manager X Scott Niehaus _____ Date 8/5/19

NOTE: All materials must be submitted to and approved by the Village Manager's Office by 12:00 noon, Wednesday, prior to the Agenda Distribution.