VILLAGE OF LOMBARD
REQUEST FOR BOARD OF TRUSTEES ACTION
For Inclusion on Board Agenda

_____ Resolution or Ordinance (Blue)

_____ Recommendations of Boards, Commissions & Committees (Green)

___X_____ Other Business (Pink)

TO: PRESIDENT AND BOARD OF TRUSTEES

FROM: Scott Niehaus, Village Manager

DATE: September 23, 2021   (COW)(B of T) Date October 7, 2021

TITLE: Request for a Waiver of Bids and Authorize a Three (3) Year Agreement for the WaterSmart Software Annual Maintenance/Hosting Costs and Subscription Fees with Water Resources in the amount of $142,199.82.

SUBMITTED BY: Tim Sexton, Director of Finance

BACKGROUND/POLICY IMPLICATIONS:

Water Resources is the local area representative for Neptune Water Meters, Software, and Hardware as well as the WaterSmart Software. On July 15, 2021, the Board previously approved the proposal of a 3 year agreement (2022-2024) for the maintenance and hosting of the Neptine Software and Hardware. Attached is a proposal from Water Resources for an addional three years (2022-2024) of service of WaterSmart. The proposed cost for year one is $46,009.80, year two $47,350.08, and year three $48,839.94.

WaterSmart is directly integrated with Neptune 360 (meter reading software). This integration assists staff when working with customers to efficiently resolve concerns. WaterSmart allows customers to view all of their water consumption on an hourly basis, pay and view bills online, sign-up to receive eBills, and receive alerts for potential leaks. Currently, Lombard has 7,000 accounts (52.4%) enrollment with WaterSmart. Since the implementation of WaterSmart, the system has notified customers of 12,175 potential leaks.

Staff recommends the Village Board of Trustees approve a waiver of bid and authorize a three (3) year agreement with Water Resources for the Neptune R900 System Annual Maintenance/Hosting Costs and Subscription Fees not to exceed $142,199.82.

Review (as necessary):

Village Attorney X _____ Date _____

Finance Director X _____ Date 9/29/21

Village Manager X _____ Date 9/25/21