

VILLAGE OF LOMBARD  
REQUEST FOR BOARD OF TRUSTEES ACTION  
For Inclusion on Board Agenda

  X   Resolution or Ordinance (Blue)   X   *Waiver of First Requested*  
       Recommendations of Boards, Commissions & Committees (Green)  
       Other Business (Pink)

TO: PRESIDENT AND BOARD OF TRUSTEES  
FROM: Scott Niehaus, Village Manager  
DATE: November 19, 2021 (B of T) Date: December 2, 2021  
TITLE: Contract for Social Services Program  
SUBMITTED BY: Stephanie Calvillo, Communications and Marketing Coordinator

BACKGROUND/POLICY IMPLICATIONS:

The Village Manager’s Office transmits for your consideration a resolution authorizing the signature of the Village Manager on a one-year Social Services Contract with Association for Individual Development (AID) in the amount of \$20,000. Renewal of the contract has been recommended by the Community Relations Committee.

Please place this item on the consent agenda for the December 2, 2021 Board of Trustees meeting.

Review (as necessary):

Village Attorney X \_\_\_\_\_ Date \_\_\_\_\_  
Finance Director X \_\_\_\_\_ Date \_\_\_\_\_  
Village Manager X \_\_\_\_\_ Date \_\_\_\_\_

NOTE: All materials must be submitted to and approved by the Village Manager's Office by 12:00 noon, Wednesday, prior to the Agenda Distribution.



#210354

**MEMORANDUM**

**TO:** Village President and Board of Trustees  
**FROM:** Stephanie Calvillo  
Communications and Marketing Coordinator  
**DATE:** November 19, 2021  
**SUBJECT:** Social Services Contract Renewal

Attached is a one-year contract renewal with Victim Services (Association for Individual Development – AID) for the social services program offered through the Village. The program assists staff with social work, crisis counseling and social service referral services. The program was initiated as a recommendation of the Community Relations Committee and has been in place since June of 2011.

The Community Relations Committee reviewed the program and usage at their November 8, 2021 meeting and recommended moving forward with renewing the contract for an additional year. Approval of the attached contract for continuation of services for an additional year in the amount of \$20,000 is recommended. The amount of this contract was reduced by \$5,000 in 2016 and the cost to the Village of Lombard has held since that time. The term of the proposed contract would cover calendar year 2022.

Please place this item on the Board of Trustees consent agenda for December 2, 2021. Please feel free to contact me should you have any questions or concerns.

**MEMORANDUM**

**TO:** Community Relations Committee  
**FROM:** Communications Department  
**DATE:** November 8, 2021  
**SUBJECT:** 2022 Victim Services Contract

**About Lombard's Victim Services Contract**

Lombard currently partners with Association for Individual Development (AID) to provide victim services to both residents and employees of the Village. A 24-hour crisis line is available to aid individuals with: crisis intervention, emotional support, client advocacy, case management/incident follow up, education information, community referral, death notifications, and funeral service assistant.

Since 2011, AID has provided assistance on 536 separate cases, involving counseling or personal assistance to 1,062 employees and residents. In 2020, there were 64 Victim Service cases, impacting 114 clients, and totaling 465.5 service hours.

FISCAL YEAR	TOTAL # CASES	TOTAL # CLIENTS	TOTAL # SERVICE HOURS
FY 21*	70	114	312.5
FY 20	64	114	465.5
FY 19	23	40	111.5
FY 18	17	23	129
FY 17	26	43	160.5
FY 16	42	117	282.5
FY 15	45	100	336
FY 14	58	105	230.5
FY 13	86	164	763.5
FY 12	92	216	1485
FY 11	13	26	58

\*Note: The 2021 fiscal year will be updated and completed on December 31, 2021.

**Contract Changes**

During 2021, designated office hours were established for a social worker to be onsite at the Lombard Police Department to provide counseling, support, or other social services for residents and employees of the Village.

**Next Actions**

The Community Relations Committee oversees the Victim Services contract. The Committee is tasked with discussing the contract and providing a recommendation to the Village Board.

**RESOLUTION**  
**R \_\_\_\_-21**

**A RESOLUTION AUTHORIZING SIGNATURE OF**  
**THE VILLAGE MANAGER ON A SOCIAL SERVICES CONTRACT**

WHEREAS, the Corporate Authorities of the Village of Lombard have received a one-year Victims Services Contract for Program Operation from the Association for Individual Development (AID) in the amount of \$20,000, as attached hereto and marked as "Exhibit "A"; and,

WHEREAS, the Corporate Authorities deem it to be in the best interest of the Village of Lombard to approve this Contract.

NOW, THEREFORE BE IT RESOLVED BY THE PRESIDENT AND BOARD OF TRUSTEES OF THE VILLAGE OF LOMBARD, DUPAGE COUNTY, ILLINOIS as follows:

**SECTION 1:** That the Village Manager be and hereby is authorized to sign on behalf of the Village of Lombard said Contract as attached hereto.

**SECTION 2:** That the Village Clerk be and hereby is authorized to attest said agreement as attached hereto.

Adopted this \_\_\_\_ day of \_\_\_\_\_, 2021.

Ayes: \_\_\_\_\_

Nays: \_\_\_\_\_

Absent: \_\_\_\_\_

Approved this \_\_\_\_ day of \_\_\_\_\_, 2021.

\_\_\_\_\_  
Keith Giagnorio  
Village President

ATTEST:

\_\_\_\_\_  
Elizabeth Brezinski  
Village Clerk

**Victims Services  
Contract for Program Operation  
By and Between the Village of Lombard (Lombard) and  
Association for Individual Development (A.I.D.)**

- .01 Statement of Purpose:**  
A.I.D.'s Victims Services Program employees will respond to crime victim's psychological and emotional needs and have been professionally trained to do so. This is achieved through crisis intervention, counseling, advocacy, education, information, and referral for victims of crime and/or trauma, the mentally ill, witnesses, and communities. In addition to these primary responsibilities, the program provides assistance to criminal justice personnel, the community and others in non-crime situations. The overall mission is to positively impact the quality of life for the citizens of Lombard by assisting victims/survivors, families/neighborhoods and Village employees experiencing crime and/or trauma whether or not job related.
- .02 Organization and Staffing:**  
The program evaluation will be done quarterly to ensure it is organized in such a way that it meets the changing needs of the Lombard community. This evaluation may result in changes, over time, to redistribute resources to optimally address contemporary issues and conditions. A.I.D. shall give Lombard reasonable notice prior to major redistribution of resources or termination of the program. Provided, however, the program shall not be terminated prior to the conclusion of the services period, December 31, 2022. The A.I.D. will be in charge of, and responsible for, all staff. It is also the responsibility of A.I.D. to ensure the program is staffed to adequately handle the needs in the Lombard community. Termination of the program prior to the conclusion of the contract, by either AID or Lombard, requires a minimum of a 60 day notification.
- .03 Utilization and Deployment:**  
A.I.D.'s Victims Services Program will respond to requests for assistance from the Lombard Police and Fire Departments, Emergency Medical Services, civilians and any community entities, as well as employees of the Village. There shall be no limit to the number of requests. Types of assistance shall include, but are not limited to: on-scene crisis stabilization counseling, community and emergency personnel debriefings, critical incident mental health response, judicial advocacy, case management, follow-up services, and information and referral assistance with victims' compensation. In addition, the division provides training and presentations to volunteers, law enforcement personnel and other internal and external organizations as requested.
- .04 Goals and Objectives:**  
Program goals and performance measures are the responsibility of A.I.D. and are tallied on a quarterly basis. Periodic reports indicating progress are available by contacting the Program Director and will be made to Lombard as required. A.I.D. program representatives will meet quarterly with Village staff in order to discuss evaluation of the program.
- .05 Indemnification:**  
To the fullest extent permitted by law, A.I.D shall indemnify, defend and hold Lombard and its officers, its employees and agents, harmless from and against all demands, claims, suits, liabilities and costs, including reasonable attorney's fees, and litigation costs, caused by or arising out of the negligent acts, errors or omissions, or willful misconduct of A.I.D. or its employees, agents or subcontractors, except to the extent, if

any, that any such claims results from the negligent acts, errors or omissions, or willful misconduct of Lombard or its officers, employees or agents.

**.06 Insurance and Limitation of Liability:**

A.I.D. shall maintain insurance coverage as set forth below:

Worker's Compensation - Statutory  
Employer's Liability - \$1,000,000 per person/\$1,000,000 per disease/\$1,000,000 aggregate  
General Liability - \$1,000,000 per Occurrence/\$2,000,000 Aggregate  
Automotive Liability - \$1,000,000  
Professional Liability - \$1,000,000  
Umbrella-\$2,000,000 excess of Employer's Liability, General Liability, Auto Liability and Professional Liability

Upon request, A.I.D. shall furnish copies of insurance certificates showing insurance coverage on its behalf in the amounts as set forth above, and further, showing that Lombard, and its officers, agents and employees are named as additional insureds on said policies and indicating that as such insurance shall be primary to any insurance obtained by Lombard. Said insurance coverage shall remain in full force and effect during the term of this Agreement.

In consideration for the services to be provided, the Village of Lombard shall pay the Association for Individual Development the sum of \$20,000.00 by May 1, 2022. Services shall begin January 1, 2022 and conclude on December 31, 2022.

Approval: \_\_\_\_\_ Date: \_\_\_\_\_  
Executive Director, Association for Individual Development

Approval: \_\_\_\_\_ Date: \_\_\_\_\_  
Village Manager, Village of Lombard