

VILLAGE OF LOMBARD
REQUEST FOR BOARD OF TRUSTEES ACTION
For Inclusion on Board Agenda

District

- Resolution or Ordinance (Blue)
- Recommendations of Boards, Commissions & Committees (Green)
- Other Business (Pink)

TO : PRESIDENT AND BOARD OF TRUSTEES

FROM: William T. Lichter, Village Manager

DATE : November 8, 2005 **B of T** November 17, 2005

SUBJECT: AAA Universal Taxi, Inc. Probationary Period

SUBMITTED BY: Barbara Johnson, Deputy Village Clerk

BACKGROUND/POLICY IMPLICATIONS:

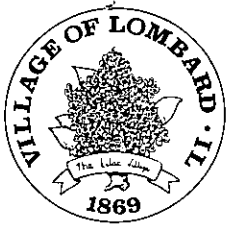
A recommendation of the Transportation and Safety Committee for the Village Board to approve the conclusion of the probationary period for AAA Universal Taxi, Inc.

Fiscal Impact/Funding Source: None

Review (as necessary):

Finance Director	<u><i>Timothy Sexton</i></u>	Date	<u>11/8/05</u>
Village Manager	<u><i>William T. Lichter</i></u>	Date	<u>11/8/05</u>

NOTE: All materials must be submitted to and approved by the Village Manager's Office by 12:00 noon, Wednesday, prior to the Agenda distribution.



MEMO TO: Village Manager William T. Lichter

FROM: Barbara Johnson, Deputy Village Clerk *[Signature]*

DATE: November 8, 2005

RE: Transportation and Safety Committee Review of AAA Universal Taxi, Inc. Performance

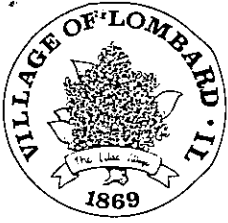
At the Regular meeting of the President and Board of Trustees of July 21, 2005 the Village Board voted to refer the matter of the performance of AAA Universal Taxi, Inc. to the Transportation and Safety Committee for a performance hearing.

At their meeting of August 8, 2005, the Transportation and Safety Committee passed a motion to put the company on a three-month probation with zero tolerance of driver misconduct. The Committee's decision was based on numerous changes that had been made by the company in order to improve service.

During the probationary period, no complaints were received regarding AAA Universal Taxi, Inc. At their November 7, 2005 meeting, the Transportation and Safety Committee voted to send a recommendation to the Village Board to end the probationary period, since Universal's service has improved, and allow Universal to continue business in Lombard as a participant in good standing.

If you have any questions, please feel free to contact me at 620-5909.

C: Sergeant Brad Lucchini, Elmhurst Police Department



MEMO TO: Trustee Steven Seby Chairperson
Transportation and Safety Committee Members

FROM: Barbara Johnson *[Signature]*
Deputy Village Clerk

DATE: October 31, 2005

RE: Performance Review AAA Universal Taxi, Inc.

At their regular meeting of July 21, 2005, the Village President and Board of Trustees approved a motion to refer the performance of AAA Universal Taxi, Inc. to your committee for review and recommendations back to the Board of Trustees.

The Transportation and Safety Committee conducted that review on August 8, 2005, at which time Ms. Teri Simic of AAA Universal Taxi, Inc. reviewed changes that had been made by the company to improve service to Lombard residents.

At the conclusion of the review, it was decided that a probationary period be assigned of three months, during which time the Village would continue to monitor the service of AAA Universal Taxi, Inc.

There have been no complaints against AAA Universal Taxi, Inc. since the August 8th meeting. Please consider this matter at your November 7, 2005 meeting. A representative of the taxi company will be in attendance at the meeting.