



Village of Lombard

Village Hall
255 East Wilson Ave.
Lombard, IL 60148
villageoflombard.org

Meeting Agenda Community Relations Committee

*Trustee Dan Militello - Chairperson
Trustee Bill Ware - Alternate Chairperson,
Pamela Bedard, Ahmed Ali,
Michael Ledonne, Sharon Vish, Barb Ware,
Gladys Piper, Anthony Pacilli and Kristen Kielma
Staff Liaison - Avis Meade*

Monday, November 11, 2019

7:00 PM

Trustees Conference Room

1.0 Call to Order and Pledge of Allegiance

2.0 Roll Call

3.0 Public Participation

4.0 Approval of Minutes

Request to approve the minutes of September 9, 2019, committee meeting.

5.0 Old Business

[190240](#)

National Citizen Survey 2020

The committee will consider the National Citizen Survey options.

[190129](#)

Senior Fair 2019

Staff will provide an update related to the 2019 Senior Fair event, scheduled for Wednesday, October 2, 2019, at the Madison Meadow Athletic Center.

[190356](#)

Customer Service Policy

The Committee will review statistics from the Village's new automated answering service. The Committee had unanimously recommended the Village Policy on August 12, 2019, to include a 60 day trial of the automated attendant, beginning November 1, 2019.

6.0 New Business

[190454](#)

Committee Appointments

The Village Board considered the re-appointment of all current Community Relations Committee members and, the new appointment of Kristen Kielma for a two-year term to fill a vacancy created by the election of Dan Militello to Village Trustee and Chairperson of the Community Relations Committee.

7.0 Other Business

8.0 Information Only

9.0 Adjournment