



Legislation Details (With Text)

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Title: Customer Service Policy
The Committee recommended a 60-day trial of a new automated answering service for the Village of Lombard. The Committee will review statistics from the 60-day trial and will consider staff recommendation to continue the use of the service.

Sponsors:

Indexes:

Code sections:

Attachments: 1. 190356_Customer Service Policy Packet 2019.pdf, 2. 190356_Auto Attendant Memo CR Committee.pdf, 3. 190356.CR Committee Memo - Auto Attendant Results Jan. 2020.pdf

Date	Ver.	Action By	Action	Result
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Customer Service Policy

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